

# Fine Free FAQs

#### I just paid my late fines. Can I get them back?

Unfortunately, no refunds can be issued on previously paid fines or fees.

## I have a MeL late fine. Can I get that waived?

Yes. All MeL fines, no matter how old will be waived. Just stop in and see us.

#### How will you make sure items are returned?

Cardholder privileges will be suspended if items are not returned.

## I thought my fines helped support the Library?

Past due fines amounted to less than .5% of our total revenue. If you'd like to support the Library please contact our Friends and Foundation of the Library at <a href="https://ffgppl.org/">https://ffgppl.org/</a>

### I found an item I'm being charged for as "lost." Can I bring it back?

Yes. Please do. There won't be any fines as long as the item isn't damaged.

#### What about hold items, will I have to wait forever for my item?

All items will still have due dates and patrons are encouraged to return their items on time. We will continue to monitor hold times throughout the year.

## Who can I talk to if I have questions?-

Call Administration at 313-640-GPPL. Or stop in any branch and speak to the Circulation Staff.